



SwitchWaterSupplier.com saved my business

During the Pandemic we received a significant invoice from our Water Supplier.

We obviously needed to understand how an invoice for such a significant amount could have occurred. We received no clarity or information as to why and how these charges had accrued. The supplier was threatening in just wanting to take legal action for the sums owed

Myself and my team struggled to understand the invoicing and how the charges occurred and felt extremely overwhelmed as this issue hung over our business

By chance we were introduced to Nicky & Graham Mann from SwitchWaterSupplier.com who basically were able to take the matter off our hands and to communicate directly with our supplier. They also provided tremendous support as our supplier was aggressive to say the least

On the 14th May 2021 Switch Water began investigating our case and as a result found out we had been in correctly invoiced and challenged our supplier. The supplier eventually agreed to amend and reduce our invoices however it did take us until February 2023 to agree.

With the tenacity/knowledge and patience of SwitchWaterSupplier.com we won the day and saved my business

Thank You Graham & Nicky